

Individual, Group and Voluntary Benefits

VUE Health & Benefits Billing

VUE Health & Benefits Billing is a dynamic solution that automates the premium billing and collection process. This allows insurers and third-party administrators to deliver online billing efficiently.

VUE Health & Benefits Billing integrates directly with VUE Distribution Compensation.



"We value the partnership we developed with the VUE Software team in launching our billing and enrollment division. The ease of working with them to help resolve issues is a true indication of what our future working relationship will entail. We anticipate swift responses and continued growth and development as we bring new carrier partners onto our consolidated billing platform."



Ensure Accurate, Timely Billing

Keep billing statements up-to-date by instantly reflecting changes such as member additions, terminations, or coverage modifications. Maintain consistent, automated, and accurate billing with the support of real-time system integration.

Improve Relationships with Clients and TPAs

Connect easily with administrators through an online portal. Enable policyholders to make electronic payments and increase customer satisfaction by offering online billing changes with real-time confirmation. Decrease the burden on service personnel while improving the customer experience and boosting policy retention.

Reduce Manual Intervention

Automate the billing and enrollment process to increase accuracy and reduce the frequency of manual interventions. Receive employer census information electronically or 834 file feeds to eliminate re-keying and ensure accurate and fast information transfer. Quicker turnaround times improve service levels and help lead to higher retention rates.

Multiple products, one bill

VUE Software's advanced automation capabilities greatly reduce the administrative and operational costs of managing the compensation payout process. VUE Distribution Compensation is used as the common repository of critical sales measures with the proper audit trails.

Features

Plan Design

- Benefits structured for life, ancillary products, and health insurance
- Comprehensive rate-structure support
- Automated eligibility and effective date calculations
- Configured and customized administration, mailing fees, etc.

Insured/Member Maintenance

- Subscriber and dependent coverage information
- Coverage history archive for all members
- Dependent information maintenance
- Real-time adjustments on retroactive changes related to coverage changes, salary, and terminations, etc.

Billing & Collection Management

- Supports paper and online bill delivery
- Payment recording and invoice reconciliation
- Online payments
- Automated invoice delivery
- Automated credit card and ACH payments
- Ad-hoc billing for invoice correction
- List and self-administered bill support
- Carrier remittance cycles for TPAs
- Gross- and net-payments reconciliation

Notifications for non-payment of premium

- Automated non-payment notifications
- Premium collection correspondence

Online Billing

- Online billing portal
- EFT and credit card bill payments
- Real-time bill recalculation

Reports

- Dashboard with various widgets for management.
- Aging reports
- Premium collection reports
- Flexible ad-hoc reports

Achieve Profitable Results

Maintain accuracy in commission payments made to agents with the VUE's Distribution Compensation module featuring Revenue Reconciliation. Build the required confidence needed to provide peace of mind to agents and keep them focused on achieving profitable results.



TECHNOLOGY

VUE Software's distribution platform features a collection of modern business modules engineered with the latest technologies to offer a low total cost of ownership while delivering maximum business value, built on a robust framework including MVC, SOA, WCF, and Windows Workflow Foundation. A platform layer enables configuration of custom objects, workflows, documents, and other distribution-specific functions. We harness the power of the latest technology to deliver speed and function.

VUE's n-tier SOA-based logical architecture allows encapsulation, separation of business logic, ease of maintenance, enterprise-grade scalability, and increased flexibility. VUE Software is cloud-based and mobile-ready, offering 24/7/365 easy access with a single sign on, integrated with an active and secure directory.

VUE has integrations for Salesforce, Pardot, Marketo, PeopleSoft, AHIP, LOMA, CE Bank, GIS, NIPR, PDB, and many other insurance applications.

ABOUT VUE SOFTWARE

VUE Software is an innovative provider of performance-driven solutions built exclusively for the insurance industry since 1991 in Life & Annuities, Health and P&C Insurance. VUE Software is one of the most experienced and established Insurance Distribution Technology providers in the business today. VUE Software is leading the Distribution Modernization movement, bringing clients a solid path to revenue growth and competitive advantage. For more information about VUE Software, please visit www.vuesoftware.com.

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