

VUE Billing & Collection Management is a dynamic solution that automates the premium billing and collection process and allows insurance carriers and third-party administrators to deliver online billing.

A Superior Billing Experience

VUE Premium Billing and Collection Management enables greater control over your company’s billing statements and enrollment processes. Seamlessly retrieve policy information and generate and disseminate accurate bills with one integrated technology platform. Online access for policy holders and third-party administrators reduces dependence on in-house customer service personnel and improves client satisfaction.

Payment processing module for posting premium and managing invoice reconciliation.

Customizable billing portal enables policy holders to modify coverage, view and pay bills.

Ensure Accurate, Timely Billing

Keep billing statements up-to-date by instantly reflecting changes such as employee additions, terminations, or coverage modifications. Maintain consistent and accurate billing with support for real-time systems integration.

Improve Relationships with Clients and TPAs

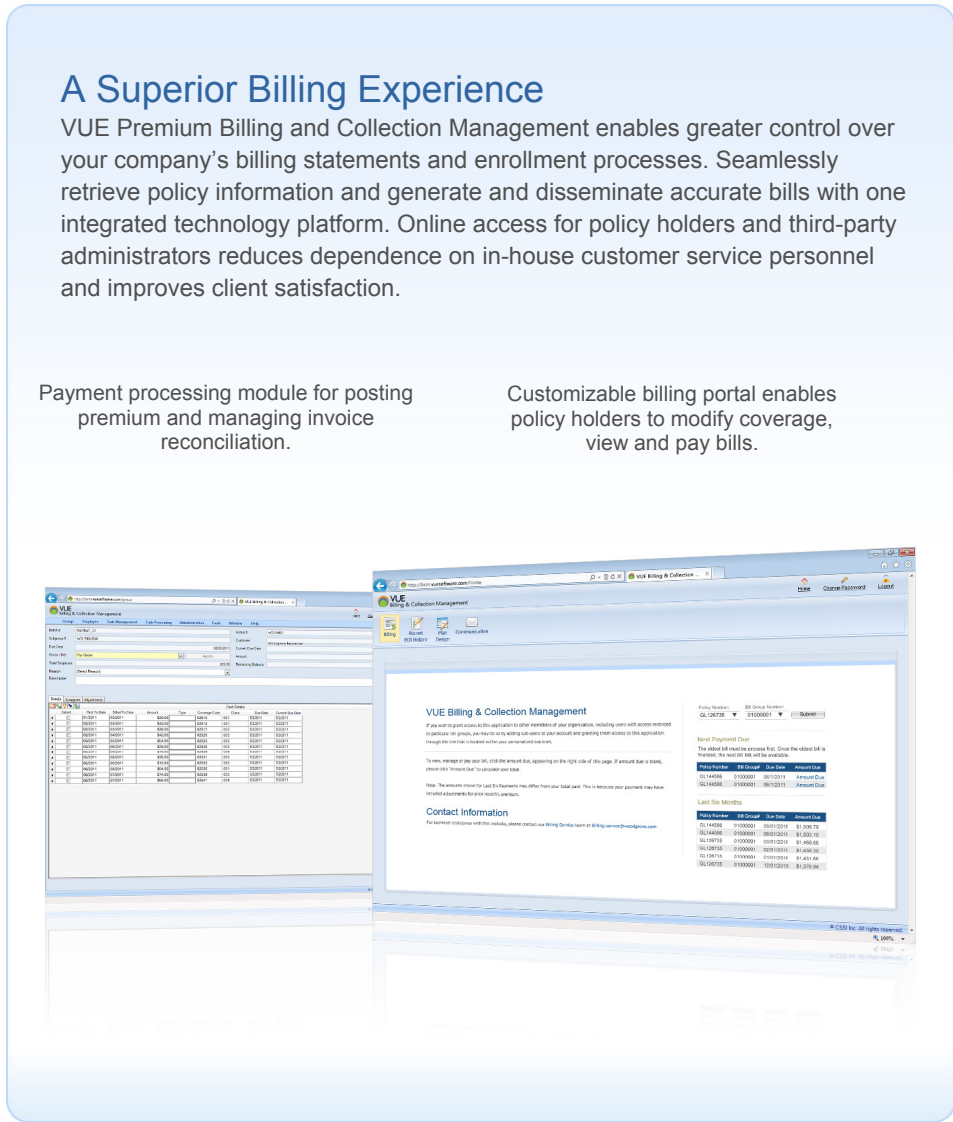
Connect easily with administrators through an online portal. Enable policy holders to make electronic payments, and increase customer satisfaction by offering online billing changes with real-time confirmation. Decrease the burden on service personnel while improving the customer experience and boosting policy retention.

Attain Precise Risk Assessment

Gain instant access to insured information through two-way interaction with the Medical Information Bureau (MIB). Empower underwriters to compare and verify Evidence of Insurability (EOI) for a real-time response. Improve underwriting accuracy for reduced risk and greater profitability.

Reduce Manual Intervention

Automate the billing and enrollment process to increase accuracy and radically reduce the frequency of manual interventions. Receive employer census information electronically to eliminate re-keying and ensure accurate and fast information transfer. Quicker turnaround times improve service levels and help lead to higher retention rates.



About VUE Billing & Collection Management

VUE Billing & Collection Management Features:

Plan Design

- Benefit structures for life and health insurance
- Comprehensive rate structure support
- Automated eligibility and effective date calculations

Insured/Member Maintenance

- Member and dependent coverage information
- Coverage history archive for all members
- Dependent information storage
- Member information mapping wizard
- Real-time adjustments on retroactive changes related to coverage changes, salary and terminations, etc.

Billing & Collection

- Paper and online bill delivery supported
- Payment recording and invoice reconciliation
- Online payments
- Ad-hoc billing for invoice correction
- List and self-administered bill support

Conservation Processing

- Automated non-payment notifications
- Premium collection correspondence

Automated Medical Underwriting

- Automated business rule driven approvals for applications for coverage
- Medical Information Bureau integration
- Underwriter task creation

Online Billing

- Online billing portal
- EFT bill payment
- Real-time bill recalculation

Reporting

- Aging reports
- Premium collection reports
- Flexible ad-hoc reports

Value

VUE Billing Management helps deliver rapid return on investment for online enrollment projects through:

- Reduced operation costs - eliminate human errors and additional payments on bills through comprehensive automation
- Improved customer service – reduction in manual intervention in the billing and enrollment process
- Higher retention rates – quick turnaround time due to instant information transfer
- Superior medical underwriting performance - instant access to insured information and interaction with MIB

Technology

VUE Software utilizes Microsoft® platform technologies as the foundation for all system development providing a standard architecture to facilitate enterprise integration and assure cost effective implementation on commodity hardware. Clients can choose to deploy VUE Billing & Collection Management on either an Oracle or Microsoft SQL Server database.

VUE Software is an active member in Microsoft's Insurance Value Chain (IVC) program and works closely with Microsoft to ensure leading system integration, scalability, reliability and security.

About VUE Software®

VUE Software, the product division of Computer Solutions and Software International (CSSI), is a leading provider of Distribution, Incentive Compensation and Sales Performance suites. Our solutions are built to meet the unique needs of the life, health, property and casualty and managing general agent verticals and backed by over twenty years of insurance experience.



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For More Information

For more information on VUE Software or to arrange a demo, visit www.vuesoftware.com, email us at info@vuesoftware.com, or call the VUE Software Sales Information Center at 1-877-488-3763.